

From: Jamie MacDonald jamie@betalight.com
Subject: Erroneous Import of Three Aircraft Signs
Date: January 22, 2019 at 11:10 AM
To: Légaré, Marc-André (CNSC/CCSN) marc-andre.legare@canada.ca



Good day Marc-André,

On January 16, 2019, our shipping and receiving department erroneously accepted three (3) aircraft signs containing a total of 279.72 GBq of tritium gas from a customer in the European Union.

The three signs had recently been sold and exported by SRBT under EL-A1-23169 to Bombardier Aerospace (Shorts Bros PLC) in Belfast, Northern Ireland (customer 18 on the current version of this licence).

They were received by the customer in Northern Ireland, but after inspection the signs were rejected as they were found to not meet the design requirements for their purpose (the cosmetic appearance of the paint finish was found to be unacceptable).

The customer sent the three signs back, and the shipment was mistakenly accepted upon arrival, prior to being authorized by SRBT.

Currently, this customer is not specifically listed on any of our import licences. We will be applying for an amendment to import licence IL-5193.5/2020 shortly to include this customer.

As per the requirements of our management system, we are processing this occurrence through our non-conformance process and actions are being developed to prevent recurrence, and to ensure that lessons learned and operating experience are recorded.

Please advise if the information I have provided here is sufficient, or if additional information is required to meet our reporting obligations on this matter.

Thank you and best regards,

Jamie MacDonald

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